

Specification Sheet

XProtect[®] Incident Manager 2024 R1

Available on June 25th, 2024



Key features

Store video, audio, notes and other information related to incidents in one place

- Automatically capture sequences (video and audio) that the operator views live when an incident occurs
- If needed, later add additional sequences from playback to the existing incident project
- Document the incident by adding additional information and selecting incident properties to:
 - Classify the incident for a better overview of the types and frequency of incidents, and for possible future incident prevention plans
 - Have a robust set of evidence
- Create incident projects without sequences to store and manage all your incidents from just one system

Enrich incidents with additional information

- Configure which information and incident properties you can add to your incident projects to:
 - Suit your unique needs and requirements
 - Standardize how you document incidents
 - Add relevant information and incident properties to your incident projects easily and quickly
- Update the information and incident properties in an incident project to reflect the latest developments regarding the incident

Create incident reports and share evidence

- Generate an incident report with all the information and incident properties you have added to an incident project
- Save the report as a PDF file
- Export the sequences added to an incident project in one go
- Share the exported video and incident report to share all evidence related to an incident with colleagues or authorities

Detailed Features

Configuration and operation

- Administrators of XProtect Management Client handle all the configuration and definition of available incident properties
- Operators of XProtect Smart Client capture the sequences, add and update information about incidents, and select incident properties in incident projects

User permissions and security

- Administrators of XProtect Management Client give roles permissions for incident-related features and user interface elements. Both for administrator role permissions in Management Client and operator role permissions in Smart Client.
- All changes to your incident projects are logged to secure the integrity of your evidence

Miscellaneous

Minimum system requirements

The system requirements for XProtect Incident Manager are the same as for the XProtect VMS and XProtect Smart Client. For details, please visit Milestone's system requirements page:

<https://www.milestone.com/support/tools-and-references/system-requirements/>

Documentation and support

Detailed help for installation and configuration is available in the XProtect documentation and e-learning modules.

Documentation portal:

<https://doc.milestone.com/latest/en-US/index.htm>

E-learning portal:

<https://learn.milestone.com/index.htm>

Supported languages

Some features and UI elements from XProtect Incident Manager appear in Management Client and others in Smart Client. The features and UI elements are available in the same languages as the application in which they appear. For details on supported languages, please refer to:

<https://www.milestone.com/supported-languages/>

Supported Milestone products

XProtect Incident Manager is available as a free feature for XProtect Corporate. It is also available as a licensed feature for XProtect Express+, XProtect Professional+, and XProtect Expert.



Milestone Systems is a leading provider of open platform video management software; technology that helps the world see how to ensure safety, protect assets and increase business efficiency. Milestone enables an open platform community that drives collaboration and innovation in the development and use of network video technology, with reliable and scalable solutions that are proven in more than 150,000 sites worldwide. Founded in 1998, Milestone is a stand-alone company in the Canon Group.